ABSTRACT

A method and system for remote operator interface with a self-service

transaction terminal, such as an ATM makes use of a set of web based applications

5   for operator functions to enable the remote operator to access the operator functions

over a standard browser from a remote operator interface client PC. Each ATM with

which the remote operator interface is used has a set of web based applications that

supports the operator functions. The operator accesses the ATM from the client PC

by bringing up the browser and entering a URL to point to a specific ATM. The

10   remote operator interface supports a plurality of supervisory type functions and

enables the user to administer a plurality of ATMs for which it is configured to allow

the particular functions to be performed. Communication via the remote operator

interface is secure over a private network or virtual private network (VPN) over the

Internet. The remote operator must be authenticated to gain access, and the

15   operator's entitlements may limit access.

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